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## Important Safety Announcement

### HP Notebook Computer Battery Safety Recall and Replacement Program

Dear Valued HP Customer,

In cooperation with various government regulatory agencies HP has announced a worldwide voluntary safety recall and replacement program, for certain notebook batteries. The affected batteries were shipped with specific HP, Compaq, HP ProBook, HP ENVY, Compaq Presario, and HP Pavilion Notebook Computers, sold worldwide from March 2013 through August 2015, and/or were sold as accessories or spares, or provided as replacements through Support. The batteries have the potential to overheat, posing a fire and burn hazard to customers.

Because affected batteries pose a fire and burn hazard, it is extremely important to check whether your battery is affected. HP's primary concern is for your safety. Please go immediately to the [HP Battery Recall website at: http://www.HP.com/go/batteryprogram2016](http://www.HP.com/go/batteryprogram2016) to check if your battery is affected by this recall program. If the validation process indicates that your battery is affected, cease use of the battery immediately and remove it from the notebook. To order a free replacement battery if eligible, go to the [HP Battery Recall website at: http://www.HP.com/go/batteryprogram2016](http://www.HP.com/go/batteryprogram2016). You may continue to use your notebook without the battery installed by connecting the notebook to external power. HP will provide a replacement battery for each verified, affected battery at no cost.

**Note:** The validation process may show that your battery is not affected by this recall program, in which case you may continue to use the battery in your possession, and a replacement is not necessary.

We apologize for any inconvenience this may have caused you.

Sincerely,

HP.